



Office Locations

Alexandria Office
 1808 Jackson St.
 Alexandria, LA. 71301
 (318) 443-7281
 (800) 256-4343

Franklin Office
 1407 Barrow St., Ste H-1
 Franklin, LA 70538
 (337) 346-5702
 (844) 577-6456

Lafayette Office
 1020 Surrey St.
 Lafayette, LA. 70501
 (318) 237-4320
 (800) 256-1175

Lake Charles Office
 2911 Ryan St.
 Lake Charles, LA 70601
 (337) 439-0377
 (877) 256-0639

Monroe Office
 3016 Cameron St.
 Monroe, LA. 71201
 (318) 699-0889
 (800) 259-6591

Natchitoches Office
 134 St. Denis St.
 Natchitoches, LA. 71457
 (318) 352-7220
 (800) 960-9109

Shreveport Office
 720 Travis St.
 Shreveport, LA 71101
 (318) 222-7186
 (800) 826-1901

Contact an office near you if you are experiencing rental issues due to the recent disaster. We work to ensure Justice For All!

RESOURCES

Dial 2-1-1 (speak with a highly trained professional to connect you with resources in your area)

American Red Cross: 866-438-4636
FEMA: 800-621-3362 or
www.DisasterAssistance.gov
Disaster SNAP benefits: <http://www.dcfsls.gov/preregister>

Websites:
www.louisianalawhelp.org
www.la.freelegalanswers.org
www.la-law.org/get-help
www.ssa.gov

Who is Eligible for Legal Aid?

- Individuals who live in any of the 42 parishes served by ALSCL
- Individuals who are at or below 125% of the current poverty guideline are eligible for free legal aid.
- Individuals who are 60 years or older, regardless of income or assets, through limited funding from Council on Aging organizations.

For more information on eligibility visit www.la-law.org/faqs



Toll-Free: (800) 256-1175
Email: alsclaf@la-law.org
Website: www.la-law.org

Free Civil Legal Assistance

Legal Problems Faced by Disaster Survivors



Phone: (800) 256-1175

How can ALSC help low-income disaster survivors?

GENERAL

- Provide counsel and advice
- Provide legal representation and advocacy
- Conduct legal education clinics
- Share information on our website and via social media
- Provide legal brochures

ALSC helps low-income survivors if you have the issues with these questions

CONSUMER

Do you need to hire a contractor to make repairs to your home? Things to consider:

- Is there a written contract for the work, the cost of repairs and supplies, and completion date?
- Is the contractor licensed and insured?
- Has the contractor performed the work or is there difficulty getting the work started or completed?
- Has the contractor pulled the proper permits for the work?

EMPLOYMENT

- Did you lose your job due to the disaster?
- Do you have questions about unemployment benefits?
- Have you applied or been denied benefits?
- Do you need help with an appeal?



EDUCATION

- Did you lose your housing due to the disaster but would like your children to remain in their old school?
- Are you having difficulties registering your children at their old school or at the new school?
- Are you having difficulties with transportation to school?

GOVERNMENT BENEFITS

- Have you applied for benefits?
- Have the been denied? Do you disagree with the denial or amount of the award?
- Would you like to file an appeal?
- Have you received a notice of overpayment?



HOUSING (OWNERS)

- Do you need to hire a contractor?
- Do you want to continue with this contract or cancel it due to contract issues?
- Have you filed a claim with your homeowner's insurance company?
- Are you having problems with your homeowners' insurance company?
- Do you have a mortgage? Are you having difficulties paying it? Do you need help working with your mortgage company?
- Are you having difficulty obtaining disaster assistance?

HOUSING (RENTERS)

- Does your rental unit need repairs?
- Is your landlord making the repairs in a timely manner?
- Is your rental unit uninhabitable?
- Do you need help with your rights to terminate the lease or rental agreement?
- Do you need help with working with the landlord?
- Do you need help getting your deposit back?
- Are you having problems with your renters' insurance company?

INSURANCE

- Do you have homeowners or renters insurance?
- Has anyone offered to help you work with your insurance company in order to receive your money faster for a fee?
- Have you submitted a claim with your insurance company?
- Were you denied this coverage? Do you disagree with the settlement offer?
- Do you need help with an appeal?
- Have you applied for federal assistance if your parish has been declared eligible?

LOST DOCUMENTS

- Do you need help replacing driver's licenses, social security card or EBT card?
- Do you need help replacing immigration documents?

If you need help with any of these issues, contact one of our offices or visit www.la-law.org to find out if you are eligible for assistance or for more information.