



RESOURCES

Dial 2-1-1 (speak with a highly trained professional to connect you with resources in your area)

- Websites:**
www.la-law.org/get-help
www.louisianalawhelp.org
www.la.freelegalanswers.org
www.ssa.gov
www.benefitoffices.com/state/LA.html
www.disasterassistance.gov
www.lslbc.louisiana.gov/contractors-search/

Office Locations

- | | |
|---|---|
| <p>Lafayette Office
 1020 Surrey Street
 Lafayette, LA. 70501
 (337) 237-4320
 (800) 256-1175</p> | <p>Alexandria Office
 1808 Jackson Street
 Alexandria, LA. 71301
 (318) 443-7281
 (800) 256-4343</p> |
| <p>Franklin Office
 1407 Barrow St., Ste. H-1
 Franklin, LA. 70538
 (337) 346-5702
 (844) 577-6456</p> | <p>Lake Charles Office
 2911 Ryan St.
 Lake Charles, LA. 70601
 (337) 439-0377
 (800) 259-6591</p> |
| <p>Monroe Office
 3016 Cameron Street
 Monroe, LA. 71201
 (318) 699-0889
 (800) 259-6591</p> | <p>Natchitoches Office
 134 St. Denis St.
 Natchitoches, LA. 71457
 (318) 352-7220
 (800) 960-9109</p> |
| <p>Shreveport Office
 720 Travis St.
 Shreveport, LA. 71101
 (318) 222-7186
 (800) 826-9265</p> | |

Who is Eligible for Legal Aid?

- Individuals who live in any of the 42 parishes served by ALSC.
- Individuals who are at or below 125% of the current poverty guideline are eligible for free legal aid.
- Individuals who are 60 years or older, regardless of income or assets, through limited funding from Council on Aging organizations.

For more information on eligibility visit www.la-law.org/faqs



Toll-Free: (800) 256-1175
Email: alsclaf@la-law.org
Website: www.la-law.org

Contact an office near you if have legal issues due to the recent disaster. We work to ensure Justice For All!

Free Civil Legal Assistance



ALSC

ACADIANA LEGAL SERVICE CORPORATION
EQUAL JUSTICE FOR ALL

Home Repair Tips After the Storm



Phone: (800) 256-1175



Construction Contracting Tips

- **DO** ask to see the contractor's license and make sure it matches the person showing it.
- **DO** find out how long the contractor has been in business.
- **DO** contact the Department of Labor, Licensing, and Regulation to find out if the contractor is currently licensed. You can do this by calling (225) 765-2301 or going to www.lslbc.louisiana.gov/contractors-search/
- **DO** ask for references and check them out.
- **DO** get the agreement in writing. Read the contract and make sure all blank spaces are filled in. Make sure the agreement contains the contractor's name and contact information, license number, a description of the work to be done, the date it is to be completed, and any warranty.
- **DON'T** hire a contractor who requires payment in advance. Arrange payment upon completion or in installments.
- **DON'T** sign anything saying the work is complete until it is completed to your satisfaction.
- **DON'T** pay in cash.
- **DON'T** get the construction permits yourself; the contractor should do this.



Watch out for SCAMS!

SCAM

Unfortunately, victims of natural disasters sometimes become victims a second time because of unscrupulous adjusters, contractors, or retailers.

- Verify that any insurance adjuster is licensed by calling the Louisiana Department of Insurance at (800) 259-5300 or by going to www.lidi.la.gov.
- Make sure that anyone who says they are from the Federal Emergency Management Agency (FEMA) or the Small Business Administration (SBA) has a laminated photo ID card. FEMA or SBA clothing is not proof that they are who they say they are.
- If you suspect any fraud or price-gouging, report it to the Louisiana Attorney General's office by calling (877) 297-6995.



What if you don't have insurance or your insurance doesn't cover the damage to your property?

If the damage to your property is not covered by insurance, you may be able to get assistance from the Federal Emergency Management Agency ("FEMA").

You can find out if FEMA disaster assistance is available in your parish and apply for it by calling 1-800-621-3362 or going to www.disasterassistance.gov.



Other Tips

Contact FEMA and/or your insurance company as soon as possible to see if your losses are covered or if there is assistance available.

- Try to document your losses if it is safe to do so by taking pictures of the damage and making a list of any property that was damaged or destroyed. Try to include a description of the item, the date you purchased it, what it cost at the time, and what you think it would cost to replace it.
- If you have trouble dealing with your insurance company or if you think they improperly denied your claim, you can make a complaint with the LA Department of Insurance by calling (800) 259-5300.